



E.R.S.
EXECUTIVE RISK SOLUTIONS PTY. LTD.
Crisis Management / Security Management

THE FIRST RESPONDER

Executive Risk Solutions Newsletter June 2015

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MESSAGE FROM THE CEO

Well, this year is passing unbelievably quickly and I relate that to many changes occurring rapidly within the industries that we operate in. As everyone would be aware the Mining & Resource industry is going through some fairly tough times and these tough times are also being felt by the contracting companies servicing them. ERS are no different and right now we are having to find ways to tighten our belts and find more value for our clients.



Scott Houston - Executive Risk

As you will see in this newsletter we are getting out and about all over the globe in attempts to secure more work and to convince people and companies that they need a company like ERS on their site to ensure they get the best service possible. We are currently in a market place where our competition is focused on doing things on the cheap, whilst our focus remains on doing it right with the best people! Yes cost is important to clients but we will not compromise on the standards! We do not want to be viewed as a low end cheap and nasty service provider.

ERS recently became a Gold Sponsor with the Roy Hill Community Foundation. We are with two other Gold Sponsors, Qantas/Network Aviation and ANZ and hopefully more will follow. We have been active in the development of the Foundation right from the start and we are extremely proud of being a gold sponsor and look forward to working with the foundation on future projects and initiatives. I would like to thank Roy Hill for the opportunity and specifically Barry Fitzgerald for his leadership on the project and Jeanette Hasleby for her tireless efforts to lay the groundwork for the foundation.

Our business goals at ERS are to diversify our services and to work on securing new contracts in some exciting locations throughout Australia and the world. To assist us with achieving this we are working on a new ERS Enterprise Agreement that we hope to have finalised within the next 4-6 weeks. This is quite different to our last Enterprise Agreement and if you have any questions, then please contact Cindy Gan in Human Resources.

You also may have received now an invitation to assist us with our business development and marketing strategy. We are providing incentives for you to use your contacts and knowledge of ERS to develop leads that we can hopefully follow through to productive business outcomes.

The next 12 months will present some huge challenges to ERS, we are fully aware of this and we are anticipating and preparing for it. We will endeavour to keep you informed of some fairly exciting changes within ERS over the coming months. If you haven't already connected to the ERS LinkedIn page then I'd suggest you do, as it is a major source of information and news for ERS and the industry in general.

I hope you enjoy this quarter's newsletter and if you have any suggestions or articles you would like to include then please send them through to our head office.

Cheers Scott

COMPANY NEWS

What have we been up to?

Since arriving on the East Coast in January, ERS is making a name for ourselves in Queensland for Crisis, Emergency, and Security consultancy and response. As clients from multiple industries continue to choose us to fulfill their needs, the impact of ERS in Queensland has rapidly grown.

For example, as one of our clients expands in Queensland, we will work alongside them to secure their Bowen Basin mine site. In the Northern Territory, a major resources company benefits from our onsite security consultancy and management. If you would like to find out more about ERS in Queensland, contact nick@executiverisksolutions.com.au

On the West Coast, ERS will be providing security services to a major mining company in the Pilbara for an upcoming Indigenous Heritage Meeting to occur in Western Australia. In providing these services, ERS will maintain a discrete yet effective profile, based on sound risk management principles. ERS will ensure minimal disruptions affect the meeting and that those stakeholders involved are able to conduct their business in private and without external influence .

Following an exclusive Kidnap and Ransom Risk presentation delivered by ERS, a company servicing the Oil and Gas industry has engaged ERS to provide formal training to its employees in Personal Safety Awareness whilst travelling overseas. With employees visiting a number of countries in both South East Asia and Africa, ERS will also be providing a responsive solution based around the ERS 24/7 platform. This service will provide our client and its employees with timely intelligence and travel alerts, supported by a 24/7 Response Centre equipped to deal with any travel-related incident.



ERS provided the security solution for BHP's landmark Annual General Meeting in which the South32 Demerger was voted upon. In doing so, ERS applied international standard risk management techniques, combined with sophisticated intelligence monitoring, to deliver a balance of

Close Protection and event crowd control functions. ERS was able to provide a discrete yet highly effective service to a sensitive event that concentrated BHP's senior executives in the one forum.

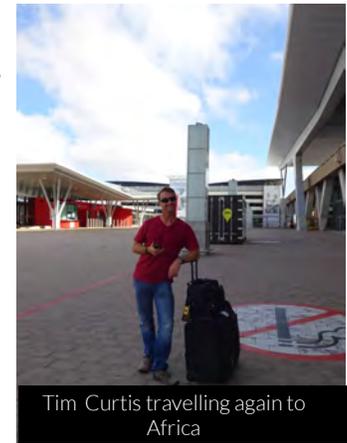
In the Crisis Management area, Craig and his team of Emergency Management Specialists have continued to provide Emergency Management planning and training exercises services; as well as Business Continuity Planning services to Hotels, WA Ports, Gold mines, IT and Maintenance companies. ERS has been so busy in this area that we

had to recruit two new consultants John Mac Millan AFSM and Howard Fiedler to assist us with the delivery of our services. Both John and Howard were at high levels at the Department of Fire and Emergency Services (DFES). Howard also has seven years' extensive experience in the Oil and Gas industry as the principal emergency management advisor to Woodside Energy. Refer to our LinkedIn page for more details on Howard Fiedler.



If you would like to find out more about ERS operations in WA , contact info@executiverisksolutions.com.au .

Over the course of April and May, Tim Curtis was engaged by the Nordic International Support Foundation (NIS) out of Oslo and Africa. NIS are a highly progressive and young development organisation that works in challenging locations. NIS devise and implement projects that contribute to stability in fragile states. Tim's assignment saw him with the NIS team in Oslo working to identify and mitigate the major risks that confront NIS. Subsequently, Tim assisted in the conduct of reviews and assessments which led to the writing of policies and procedures that NIS will now apply to improve their business resilience.



Tim Curtis travelling again to Africa

In the last few weeks, ERS has also written Strategic Security Assessments to inform the market entry of our clients into the Democratic Republic of the Congo and Tanzania. Our Strategic Security Assessments are typically around 20 pages long, and rate six key tenets of security in the context of our clients' operations; including geopolitical risk, crime, terrorism, the efficacy of security services, kidnapping and civil unrest. Additionally we look at the health risks and offer guidance on approved medical facilities as well as making initial recommendations for our clients safety and security. To know more contact Tim Curtis, Director of International Operations at tim@executiverisksolutions.com.au

ERS networking events

People do business with those they like and most importantly those they trust. ERS understands that relationships are catalyst for success so it is important for us to meet and thank our clients, employees, connections and suppliers.

ERS hosted two networking sessions this quarter, one in Perth and one in Brisbane. Both events were a success with 60 people attending in Perth and 45 in Brisbane. Since we expanded to Queensland back in January, ERS continues to gain momentum on the East Coast having won both workforce and consultancy contracts across multiple industries. The first Queensland networking function was also evidence of ERS' footprint with not only attendance from the major resource companies and utilities but from across the wide spectrum of the Queensland Business community and Government. Overall it was a great event and we are already looking forward to the next one.

ERS Seminar

ERS hosted a seminar with HHG legal group on Global Kidnapping Risk and Challenges for Australian Companies. In this session ERS' panel of experts Tim Curtis and Daniel Wright explained



ERS Kidnap and Ransom Seminar at the HHG office

the global threat as well as the anatomy of a kidnapping. Then, in the broader context of crisis management, discussed some recent case studies and lessons learnt. If you are interested in hosting a seminar with ERS please contact Anne-Eline anne-eline@executiverisksolutions.com.au

ERS RECONCILIATION ACTION PLAN



Executive Risk Solutions (ERS) is proud to announce they are formalising their commitment to reconciliation with the creation of their Reconciliation Action Plan (RAP). Our RAP will be developed with input from corporate and site based management staff, and external support from PricewaterhouseCoopers Indigenous Consulting and Jahna Cedar (Niyiyaparli/ Yindjibarndi woman from the Pilbara).

ERS's commitment to reconciliation means creating an environment of equal opportunity and allowing people to be the best they can be based on developing an understanding of Aboriginal and Torres Strait Islander culture and through mutual respect. ERS believes that by gaining a better understanding of the Aboriginal and Torres Strait Islander communities where we operate, we will be better equipped to contribute to these communities and to provide opportunities for members of those communities.

ERS is already heavily involved with the local communities with their contribution to the Roy Hill Community Foundation. In addition our Emergency Services and Security Officers working in the Pilbara have been supporting the local community in many situations where emergency assistance and support were needed above and beyond our contracted services. The ERS' RAP will allow our organisation to focus on building and fostering relationships both internally and externally, and raise awareness with our stakeholders to ensure there is shared understanding and ownership of our commitment within our organisation.

A RAP working group has been formed and is operational to support the development of our RAP. The working group comprises of Aboriginal and Torres Strait Islander people and other Australians from different backgrounds (French, Italian, Canadian, Dutch and Malaysian). The melting pot of cultures we have in our office will allow us to share different experiences and opinions and allow a different approach to reconciliation.

- 1.Chairman: [Craig Hynes AFSM](#) – ERS General Manger
- 2.RAP Coordinator: [Anne-Eline Bourgoin](#) – ERS Business Development Coordinator
- 3.Member: [Fiona Houston](#) – Director
- 4.Member: [Dave Nieuwpoort](#) – Operations Manager
- 5.Member: [Cindy Gan](#) – Human Resources Manager
- 6.Member: Kimberley Kohan – Business Consultant
- 7.Member: Jahna Cedar, Indigenous External Consultant ATSI

Actions based on Relationships, Respect and Opportunities will be undertaken throughout the year and will walk ERS through its path to Reconciliation. Make sure your follow the [ERS LinkedIn page](#), [Twitter](#) and [Google +](#) account to follow our progress with the RAP. If you have any questions or would like to be involved in our actions to reconciliation please do not hesitate to contact us at info@executiverisksolutions.com.au

ERS IN SOMALIA



TIM CURTIS

OUR INTERNATIONAL DIRECTOR
WAS IN SOMALIA LAST MONTH

DELIVERING

SECURITY WORK FOR ONE OF
OUR CLIENTS



**ERS MITIGATING THE RISKS FOR HOSTILE
ENVIRONMENTS**



TERRORISM RISK ON THE RISE FOR AUSTRALIA

Aon, a global insurance broker, has produced its annual terrorism and political violence risk map. This year, Aon has raised the risk level for Australia; as well as 12 other countries also considered at increased risk of terrorism.

Alert or alarmed? Is Australia less safe than last year from terrorism?

Well, let's start by keeping things in context. Aon's risk level for Australia has increased from 'NEGLIGIBLE' to 'LOW'. And in the wider global context Australia is one of nine western countries where the risk of terrorism is assessed as being more profound. We join (amongst others) Canada, Denmark, Norway and Ireland. All of who are now also categorised at 'LOW'.

Is the change on the Aon Risk Map warranted? We believe the simple answer is 'yes'. With an estimated 250 Australian's fighting abroad with Islamic State (IS), and some 20 already having being killed, there is some evidence of local radicalisation. There is also risk from returnees who have been fighting in Syria and Iraq; as well as the 'call to arms' from IS for local attacks in Australia. The Lindt Café siege, foiled plots and arrests are further evidence of intent. So too is the Australian Government's recognition of the increased terrorism risk. Last year they increased the National Terrorism Public Alert level to HIGH- meaning that a terrorist attack is likely.

In the context of the international standard for risk management, risk is always characterised by *likelihood x consequence minus mitigating measures*. The likelihood of a terrorist attack happening in Australia could be as high as POSSIBLE and the consequences could be as high as CATASTROPHIC; but Australia's mitigations are exceptional. The system of education, broader culture and way of life are all factors contributing to security. Plus Australia's excellent law enforcement, border protection and security intelligence capabilities and the robust nature of our judicial system all counter the likelihood.

So Alert or Alarmed? Alert.

The same as we were last year when the risk was 'NEGLIGIBLE'.

Tim Curtis



Tim Curtis is the Director for International Operations at Executive Risk Solutions. He is a former SAS Officer who is now armed with an MBA and a decade of experience supporting international businesses in volatile environments. In 2012-13, Tim raised a kidnapping prevention and response capability in support of a NYSE listed insurance company and 3600 policyholders globally.

THE 30 YEAR JOURNEY

Introduction

ANZAC Day is traditionally a special day to remember the sacrifices of fallen servicemen of the Gallipoli campaign and by extension all serving and ex-serving members of the ADF who have served since. Whilst I know many of us have remembered the ANZACs in their own way this year, this is a brief outline on how I chose to remember this most significant event as this year marked 100 years since the original ANZAC landings in 1915.

My name is Allan Fairbrother, and for those of you that don't know me I have been with ERS for almost 3 years now and currently my role is Emergency Services Officers Supervisor at Roy Hill Rail Camp 3. I recognise a sense of camaraderie within ERS that is rare to find in other companies. I think that this is partly due to the high proportion of Ex Serviceman in our team.

My background

I enlisted into the Australian Regular Army in 1975 and served 6 years as a combat engineer before turning to the dark side. In 1980 I was selected into the Special Air Service and served as a water operator (diver). In 1985 I took part in a military exercise in Papua New Guinea where the plan was to night parachute jump into the highland jungle terrain near Kokoda village then trek back along the Kokoda Track to Port Moresby. Unfortunately I suffered a severe broken leg on landing that night and I required immediate evacuation back to Australia.

So I decided to plan the trip in order to complete the trek to coincide with the ANZAC Day dawn service held at the memorial site on the track at the Isurava battle ground near Kokoda village. This dawn service is regarded as the most isolated and inaccessible dawn service in the world due to the location

My story

Since the injury I continually had the burning ambition to complete what I had started, to finish the Kokoda trek. The year 2015 seemed to be the best year to tackle it as it marked exactly 30 years since the original aborted attempt but more significantly it also marked the centenary year of the ANZAC landings. So I decided to plan the trip in order to complete the trek to coincide with the ANZAC Day dawn service held at the memorial site on the track at the Isurava battle ground near Kokoda village. This dawn service is regarded as the most isolated and inaccessible dawn service in the world due to the location and the difficulty to get there. So I decided to plan the trip in order to complete the trek to coincide with the ANZAC Day dawn service held at the memorial site on the track at the Isurava battle ground near Kokoda village. This dawn service is regarded as the most isolated and inaccessible dawn service in the world due to the location



Start point at Owers corner

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The plan

Whilst there are plenty of trekkers who have walked the track since WW2 in 1942 my journey can be regarded as different to the norm. The typical trekker will usually join a tour company and walk the track as part of a large organised group backed up by a contingent of local support staff of guides and porters. The support team will usually set up the camp ahead of the trekkers and pack up again the next morning so they carry the tents along with all the food and kitchen gear as all the cooking is also done for the trekkers. Therefore trekkers will usually only carry a light day pack with a few personal belongings and some drinking water.

So what was different about my trip? I had no support team or Tour Company and I had no porter or guide. I chose to do it alone with my son Kris who is now 30 years old. Co-incidentally Kris was born in the same year as I started this trip, a scary thought.

The trek

From day one the trip was full of personal challenges. Fortunately as part of the ERS emergency team I have been able to maintain my physical fitness levels to a high standard because physical strength and fitness was absolutely essential for this trip. However, other bigger challenges I faced all contributed to making my journey much harder than it usually would be. I suffered illness from the first day I stepped off it continued to get worse, additionally I was carrying a load that was probably twice the normal load of the average trekker. I found the uphill parts of the trek very exhausting and it tested my endurance to the limit. The most dangerous parts of the trek were the many water crossings using improvised log bridges over very fast flowing streams. A single slip on these muddy slippery logs would result in catastrophic consequences since there was no back up support or swift water rescue team to assist.

I am pleased to report that both my son Kris and I did successfully complete the journey on schedule and was able to attend the special ANZAC dawn service on the last day of the journey. I can thoroughly recommend this trek to anyone considering taking up the challenge. Don't put it off like I did for 30 years, do it now, you will be glad you did. The rugged terrain is very challenging and breathtakingly scenic. The trek will surely provide a lifetime of memories and sense of pride and achievement. For those of you that would like to read the full version of my travel blog you can view it at <https://www.travelblog.org/Bloggers/BigAlFbro/Trips/27792> When you get to the last page of blog (The Final Days) click on the link at the bottom of the page it will direct you to a Dropbox site to view 34 images, 6 videos and a map showing the complete journey. *Allan Fairbrother, ERS Emergency Services Officer Supervisor*



ANZAC Day Dawn service at Isurava



Start point at Owers corner

ERS & THE PERTH MINT, A GOLD AFFAIR



The Perth Mint, is a fully operative and established mint and class A tourist attraction in Western Australia, which offers visitors a unique experience in the allure Gold, including Gold Pour demonstrations, exhibitions and over the counter sales of precious metal coins and bullion products. E.R.S has been working in conjunction with The Perth Mint for a number of years, supplying additional Security staff to their existing Security team at The Mint's East Perth site.

ERS management have been working alongside The Perth Mint Security Management team in providing training to staff on Security and Risk Awareness. The relationship between The Perth Mint Security Management Team and ERS has proven to be an effective working partnership.

Due to this success, The Perth Mint and ERS aim to continue working as a team in the future, ensuring the highest safety of visitors and staff.

Kelly Mc Kenzie, ERS Intelligence and Security Officer at the Perth Mint

HAVE YOU SPOTTED THE ERS HUMMER?

If you do, take a photo and post it on

Twitter (tag @ERS_Aus)

or LinkedIn

(tag Executive Risk

Solutions (ERS))



ERS RAPID INTERVENTION VEHICLE



Emergency services working in the remote Pilbara of Western Australia are faced with many obstacles. In August 2012, Executive Risk Solutions (ERS) took up the challenge of delivering emergency services for over 400kms of remote construction site operations with the Roy Hill Project.

For those reading this article and who are not familiar with the Pilbara region it is a large (507,896 km²), remote dry, thinly populated region in the north of Western Australia where during the summer months maximum temperatures exceed 32 C almost every day and temperatures in excess of 45°C are not uncommon.

Taking into consideration the climate and environmental conditions, ERS developed a fire appliance fleet with the capabilities of an urban or industrial fire service with the ability to work in a remote environment. The constraints for the region include isolation, climate, lack of back up, tyranny of distance, limited water, off road operations, and variety of incidents.

Our resultant capability included response to structural fires, bush-fires, hazmat incidents, vertical rescue, vehicle and heavy rescue.

The development and delivery of this capability is described below.

After carefully reviewing the location and the various risk scenarios the Roy Hill project may encounter, ERS came up with an innovative solution and developed a unique Rapid Intervention Vehicle (RIV). This is a purpose built 4WD light fire and rescue tender equipped with Compressed Air Firefighting Systems (CAFS). The CAFS is ideally suited to Western Australian conditions and was an ideal choice for the Project, with its ability to deliver compressed air generated foam for



Western Australian Regions



"It was an interesting process selecting a fit for purpose fire and rescue appliance fleet for the Roy Hill contract. Particularly so given the variables in service delivery in the vast operational area. Our staff and contractors who designed and built the Rapid Intervention Vehicle need to be complimented for their efforts in coming up with an innovative product. The tailored solution has given ERS crews a fast response appliance with the right amount of equipment so that on arrival they can get to work to control the situation and render assistance to injured persons and protect valuable assets

Scott Houston , CEO

suppression or in a barrier form as a retardant.

The RIV comes with multiple capabilities including: compressed air foam delivery; light and heavy rescue; breathing apparatus; HAZMAT, line rescue, medical response and minor equipment.

ERS Emergency Response crews respond to a wide range of industrial incidents to mitigate risk and maintain control. The RIV provides our crews with the ability to respond independently or commence operations prior to the arrival of the Department of Fire and Emergency Services (DFES) or other mutual aid partners.

ERS has seven RIV's that are currently deployed across the Roy Hill construction and operational areas of the Port, Rail Camps and Mine site.

The equipment list on the RIV's is extensive and is state of the art for ease of use and operational effectiveness.

The equipment list includes:

- Personal Protective Clothing (PPC)
- Oxygen resuscitation equipment
- Major Trauma kit
- Defibrillator
- Firefighting equipment and firefighting hose
- ⇒ Compressed Air Foam Firefighting System
- ⇒ Compressed Air Foam Injection System
- ⇒ Compressed Air Foam delivery system
- ⇒ Foam concentrate
- Road and Industrial Rescue Equipment

Line Rescue

- ⇒ Lifting air bags and controllers
- ⇒ Hydraulic cutters, spreaders and ram
- ⇒ Diesel powered hydraulic power pack
- ⇒ Hooligan tool
- ⇒ Rescue stretcher



“Contact ERS for more information on our experience with selecting emergency response appliances for your remote operations”

- Hazardous Materials Response Equipment:

- ⇒ Breathing Apparatus, and spare cylinders
- ⇒ Chemical splash suits
- ⇒ Emergency scene lighting
- ⇒ Emergency Warning Strobes
- ⇒ Rope Rescue and Haulage equipment
- ⇒ Satellite communications

Traditionally light fire appliances carry 400 to 600 litres of water and drums of "A" and "B" Class firefighting foam. The weight of water and foam was a factor in designing the RIV's given the range of equipment to be carried. Therefore the CAFS installation to the RIV's became a logical choice given the advantages in suppression, weight and multiple applications for the risks of the project.

The advantage of CAFS can be quantified as:

- Available water supply and personnel resources are used much more effectively;
- Compressed air foam clings well to threatened exposures;
- Less water is wasted during exposure protection applications;
- Less water also minimises water damage potential;
- Faster knock down time than water;
- Approximately 20 times less weight to carry than water systems for the same volume of output;
- Uses far less foam than aspirated systems - reducing any impact that foam may have on the environment;
- Foam clings, smothers and forms a film preventing the fire from spreading;
- Foam can be sprayed onto vertical surfaces;
- Lighter fire hose (full of foam/air not water);
- Can be used as fire retardant in bushfire operations;
- Increased operational efficiency;
- Increased fire-fighter safety; and
- Reduced property damage.



The selection of a fire appliance and the equipment is always challenging for emergency response agencies and ERS believes the solution they provided with the fleet of RIV's was right for our Roy Hill Operations.

ERS' innovative technology, processes and services have proved to be a significant solution for companies operating in high risk environments. Invariably these companies are located in remote areas that have limitations in their emergency response solutions for what is the most important matter on site, SAFETY. ERS has now invested more than \$3million in its vehicles with seven of the RIVS now on location in the Pilbara. In June last year we took delivery of a new purpose-built Fire Tender with automatic roof turret which is now located at the Roy Hill Mine.

Stay tuned to find out more about our fire tender as it will be featured in our future articles

Phill Cribb AFSM - ERS Fire and Emergency Management Specialist



IT'S ALMOST TAX TIME

If you have moved house this year, please submit your new address to

finance@executiverisksolutions.com.au

to ensure you receive your payment summary!



ERS FAMILY PROGRAM



At ERS we are all about family and we want you to spend some quality time with your loved ones! We have 4 tickets to the football for all the West Coast Eagles home games !

So far Malcolm Wehi, Carlos Gil De Matos, Anne-Eline Bourgoin , Cindy Gan and Paul Atkins ' families have had the chance to be part of the program.

We 're already half way the season so make sure you put your name forward to not miss out!

If you are interested please

call 08 6109 0115 or email

anne-eline@executiverisksolutions.com.au.

TIPS TO COPE WITH THE FIFO LIFESTYLE

Fly in Fly out (FIFO) workers and their families must adapt to the FIFO lifestyle and face many challenges.



Potential Struggles Facing a FIFO Worker

- Depression from loneliness or feeling isolated
- Fatigue from a demanding work schedule
- High levels of stress
- Missing out on special occasions with friends and loved ones
- Boredom when at camp and not working



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FIFO Work and Children

Life as a FIFO worker can be very challenging if you are a parent with a new born or young children. Partners left at home often feel like they are single parents.

It's a good idea to communicate with your children to help them understand the nature of your work and why you do it. FIFO jobs pay well and help you provide a nice life for your family, and it's important that you and your children are on the same page.

Finding ways to stay connected with your family and having support networks close by for the partner who is left at home with the children can help to take some of the load off.



FIFO Work and the Mature Life Individual

Those who have children that are grown up and/or have suffered a relationship breakdown have a different experience. It's possible that they can lack a sense of community and feel that they aren't a part of something away from work life. There are a number of small community groups that can help FIFO workers stay connected and social media is an easy way to connect to groups of people that have similar interests and are in similar situations. Life as a FIFO worker can be a positive experience, but it's up to you to make the most of it and ensure that it doesn't negatively impact your life. It will be challenging at times, but you're not alone. If you would like to speak to someone about how to manage your own personal situation and make FIFO work benefit your life, you can call Critical Components on 08 9200 4229 or email info@criticalcomponents.com.au.

Select confidential services. This service is free and available to you through ERS Employee Assistance Program.



EMPLOYEE SPOTLIGHT

I was a WA Police Officer for almost 18 years; the majority of which was spent in the Tactical Response Group (TRG), Operational Safety and Tactics Training and Witness Protection. After leaving the Police I started working in the security industry in Iraq from 2005-2009 in close protection and then moved on to a Centre Manager position at an Immigration Detention Center on Christmas Island from 2010 to 2011. After my time on Christmas Island I took an auditing OHS management systems position where I furthered my skills in Occupational Health and Safety.

In 2012 I joined the team at ERS where I started as the Operations Manager for the Roy Hill Construction project. In my 2 and a half years in Port Hedland I managed ERS Emergency Services and Security Officers as well as ERS fleet of fire trucks and response vehicles on the different locations of the project (4 camps, 1 airport, the Mine and the Port). In February 2015, I was promoted to the HSEQ & Major projects position at the ERS head office where I am currently document controlling all ERS documents and maintaining the quality management system. I am also responsible for external and internal audits and ERS Occupational Health & Safety system. I started with ERS at the start of the company's growth and therefore was able to see how far the business has come in a such short period of time. It is very rewarding to be able to grow with the company and have the opportunity to develop and improve the company's systems. The position I am currently in has proven to be challenging as I am responsible for maintaining our system and most importantly our Quality accreditation. I am very pleased to see how far ERS has come and how quickly the business has grown. ERS is committed to doing the best job possible and is always willing to go the extra mile to ensure customer satisfaction, which I believe led to the company's success. Looking back at my career I would say that my biggest achievement so far was taking a leap of faith from the relative security of the Police Force (Government job) to explore other employment options. Now that I do not FIFO to site anymore I enjoy renovating houses in my free time as I am a bit of a handyman. *Paul Atkins, ERS HSEQ Manager*



Executive Risk Solutions is a highly specialised Perth-based consultancy in emergency response, crisis and security management. Working particularly within the worldwide resource and oil and gas sectors, ERS provides 24 hour coverage with highly qualified and fully equipped personnel with backgrounds from the Police, Military Special Forces and Fire and Emergency Services. A whole of service provider with capabilities that are tried and tested, our extremely disciplined capabilities include:



CRISIS & EMERGENCY MANAGEMENT

SECURITY SERVICES



EMERGENCY RESPONSE

POST INCIDENT REVIEWS



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For useful tips, industry news and the latest on ERS make sure you

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