



COMPANY BACKGROUND

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Executive Risk Solutions (ERS) is an innovative, forward-thinking business consultancy firm that is focused on developing and delivering best practice solutions. Headquartered in Perth and established in 2008 ERS has positioned itself as an Emergency management specialist of choice for companies.

ERS offers services in Crisis and Emergency management, Emergency Response, Healthcare, Specialist Security and Post Incident Reviews, working particularly within the Resource and Oil and Gas industry.



In just six years ERS has experienced exponential growth and its success has been to differentiate on the level of services we provide and the professionalism of all of our staff. We continually exceed our client's expectations, and are focused on delivering solutions. Our role is to make difficult and testing times, easy for our clients. Our service is based on flexibility and delivery and we tailor to client needs rather than bringing a fixed approach. We have a proven record of going above and beyond, and we believe in partnering with our clients to effectively develop, implement and maintain optimal levels of Emergency

Response, Medical, Security and Crisis and Emergency Management that complies with global best practice standards.

ERS has established itself as a whole of service provider, with capabilities that are tried and tested

We pride ourselves on our approach to contract management and 'making it easy' for our clients. We believe that with ERS our clients get more than a simple contractor, they get a partner that is committed to sustaining long term outcomes.

Putting people and equipment on the ground is the easy part; the challenge that we pursue is developing an optimum team fit, continuous improvement and seamless operations. ERS' capabilities are based on the extensive experience of its key staff and its all-inclusive approach that focuses on flexibility, client need and value adding. ERS develops and implements robust solutions and systems that will cover all aspects of our clients' Emergency, Medical and Security operations. We provide highly trained and experienced staff, state of the art equipment and an objective third party incident review to ensure continuous improvement.

ERS supports many National and International entities with their emergency planning and preparation. In addition to

providing crisis planning, training and testing to major resources companies, ERS has supported several clients through real time incidents that have had the potential to significantly affected their business. The company has significant international exposure in the Middle East and Africa.



Let our experience become your experience.



ERS
EXECUTIVE RISK SOLUTIONS PTY. LTD.

ERS Perth Office | PO Box 559, Melville 6956 WA Australia

P: +61 (0)8 6109 0115

E: info@executiverisksolutions.com.au



OUR MANAGEMENT

ERS have developed a reputation for bringing innovative ideas to our clients and in the process becoming an enabling company that delivers the scope of requirements. The ERS Crisis and Emergency Management Team each have between 15 to 30 years' experience working in the field. Supported by an international network of consulting professionals, the ERS team maintains an approach of constructive dissatisfaction in order to ensure continuous improvement.

ERS has a dynamic, enthusiastic team of specialist consultants with a huge range of hands-on experience in industries such as mining, oil and gas, government, resources, maritime, finance, professional services and defence. Our team has been exposed to a wide range of emergencies and crisis's so give yourself the best chance of a positive outcome.



Scott Houston
Chief Executive Officer

A former member of the Australian Special Air Services Regiment, Scott has served in senior military and corporate role across a diversity of international environments. Scott's strategic planning abilities combined with his understanding of commercial imperatives gives him the capability to deliver exactly what the clients need and to lead the ERS Team.



Fiona Houston
Director Business Services

Fiona is the ERS Business Manager and has quickly adapted her exceptional organisational and managerial skills from her teaching profession to the demands of the rapidly developing ERS business.



Craig Hynes AFSM
General Manager Operations

Craig has over 27 years' experience in the fire and emergency services, crisis and risk management sectors. Craig joined ERS following a long career in the emergency services industry. In his role he is specializing in Crisis and Emergency Management and assisting with ERS rapid growth. Craig was appointed Chief Operations Officer with the Fire & Emergency Services Authority of WA (FESA) in 2007 after several years acting in the position. Prior to this role he had served as a firefighter and officer in a number of operational positions and management roles. In 2011 he was awarded the National Honour of the Australian Fire Service Medal for his key role in developing and leading WA's contemporary emergency services model.

Our services are backed up by a highly capable and experienced management team, whose members have come from specialist backgrounds and have worked at the highest levels of Defence, Government and private enterprise.

ERS AN AWARD WINNING COMPANY

- Overall Winner of the 2015 National Telstra Business of the Year Awards
- Winner of the 2015 National Telstra Medium Business Awards
- Overall Winner of the 2015 Telstra WA Business of the Year Award
- Winner of the 2015 Telstra WA Medium Business of the Year Award.
- 2014 Rising star overall Winner
- 2014 Australian Mining Prospect awards finalist for Excellence in Mine Safety
- 2014 AIM WA West Business Pinnacle Awards finalist for Customer Excellence



"ERS have brought a level of professionalism to facility security above what we anticipated and exceeding that received previously from other service providers.' I have no hesitation in recommending ERS as a highly capable and reliable provider." - Client Manager



CRISIS EMERGENCY MANAGEMENT



CRISIS MANAGEMENT

Crises and other high-profile situations can, and will occur, when you least expect them. It is no longer acceptable to think that disasters will happen to someone else and not you! It is imperative that your organisation is prepared for such events and is able to deal with any issues that arise during this time. Prior preparation ensures an efficient response to an incident and a smooth transition back in to full scale operations after the incident.



An ERS Crisis Management Plan will put in place systems and procedures that assist in the planning for any event, from dealing with the first couple of chaotic hours after an event occur, to dealing with the cleanup and aftermath of an event.

Crises and other high-profile situations can, and will occur, when you least expect them

ERS have the unique ability to test your entire organisation's response to a crisis, from assessing the Emergency Response Team's performance all the way through to providing testing and training to your Incident and Corporate Management Teams.



ERS CRISIS MANAGEMENT SERVICES:

- Reviews and Audits of current crisis procedures, organisational skills and capabilities
A full review of current procedures in place, accompanied by a detailed report on recommended improvements to match international best practice.
- Development of procedures and tools from the ground up or incorporating them in to current organisational structures, including manual development
This includes activation packs, aide memoirs, developing, printing and production of manuals in durable hard plastic folders, along with full individual activation packs.
- Training of both individuals and Incident Management Teams in their crisis management responses and structures
Complete training packages provided beginning with the On-Scene Commander and including roles through to the senior management team.
- Testing of team structures and crisis response, including rehearsal, desktop and full scale exercises. Complete training and testing exercises tailored for the individual site. A perfect way to test the team's performance in a controlled, yet challenging and realistic environment.

RISK MANAGEMENT

Before risks can be managed they need to be identified. ERS is passionate about helping organisations make realistic evaluations about the true level of risks for their business, providing tailor made tools and procedures for their clients to follow in order to protect their vulnerabilities, and ensure conformance with risk management policies.

Risks can be unexpected and unpredictable, and have the potential to damage your business, or at worst, put you out of business. ERS are experts in helping clients set up risk management processes that aim to neutralize or minimise the damage suffered should an identified risk eventuate.

ERS are able to provide the following risk management services:

- **Audits and Inspections**
Full review of current risks to your organisation with a detailed report provided outlining recommendations
- **Strategic Risk Management**
Full review conducted of your organisation's risks with a detailed report provided outlining recommendations. Full Strategic Risk Management Plan provided that ensures your organisation is addressing all its vulnerabilities whilst maximising its organisational growth
- **Business Continuity**
Business Continuity Planning addresses the possibility of disasters affecting your firm. ERS is able to conduct full Business Impact Assessments, identifying core corporate objectives whilst assessing possible business risks. A Business Continuity Plan is then developed to ensure your organisation can continue to operate at the highest optimum level possible whilst responding to the incident, ensuring you are able to return to 'business as usual' as quickly as possible.
- **Risk Assessments**
ERS can help you identify hazards, evaluate risks and recommend controls. Once completed, ERS will help you develop risk registers and incorporate them in to your Standard Operating Procedures



EXERCISE MANAGEMENT

Testing your crisis and disaster management systems.

We will develop, facilitate, assess and report on a full scale exercise that incorporates field level response, site management response and corporate management response. ERS will provide trained consultants at each location to ensure that total coverage of your Crisis Management response is assessed. Imagine the benefits in conducting a full scale exercise where, at its completion, both your Emergency Response Team (ERT) and Incident Management Team (IMT) has been critiqued on their actions and have come away with solid action items to continue to develop their capabilities. Both teams will come away with firsthand knowledge of working as part of the entire crisis response and an understanding of exactly where they all fit in to the strategic organisational structure. The Site based crisis response will be exposed to the critical importance of communication with the incident site, as well as understanding the level of support the ERT requires to carry on during an extended incident response. Valuable knowledge will also be gained by incorporating the Corporate Headquarters into the exercise, with the IMT gaining insight into the requirements of this office as well as discovering the levels of support they are able to provide. In contrast, Corporate Headquarters will have the opportunity to appreciate the difficulties and challenges in responding to and supporting a site based incident. ERS also has the ability to involve further personnel in the exercise, role playing members of the media, Government and other stakeholder relationships, in order to assist the site in practicing to minimise the impact and ensuring business continuity and a smooth transition and recovery.

ERS can provide an exercise that will assess all levels of your current crisis response.

Tie in and test all aspects of crisis response to ensure that you are fully prepared for an incident; often all relevant levels of response are not tested together and this opens up an opportunity for miscommunications and misunderstanding of the true capabilities of each level! Test them all together to ensure that it is efficient and effective and gain a full written report on your true capability.



EMERGENCY RESPONSE

EMERGENCY RESPONSE

Since its establishment, ERS has quickly emerged as a leading provider of Security, Crisis and Risk Management Services. The company has now established an emergency response capability that is already at the leading edge of the private sector emergency response industry.



ERS has developed a capability comprising a highly trained, motivated and disciplined workforce led by personnel with years of experience in the emergency services and military fields. Together with the latest equipment and technology ERS can provide its clients with guaranteed quality and consistent emergency response coverage for all types of assets.

ERS Emergency Response is ready for your organisation and has all the features of an effective emergency response organisation including:

- Highly skilled and trained firefighters
- Latest PBI Gold level two protective clothing
- Industry best operating procedures

- Command and control structures benefitted by ERS Incident and Crisis Management expertise

ERS can offer your organisation a service from the frontline emergency response through to the corporate level Crisis Management coordination.

in the following:

- Fire suppression,
- Road accident rescue,
- Vertical and confined space rescue,
- HAZMAT response, and
- Advanced Life Support and Hospital Care.

The leading provider in Emergency Response



STAFFING SOLUTIONS

ERS provides 24 hour coverage with highly qualified personnel fully equipped with the latest fire and emergency technology. The on the ground staff are supported by some of the most experienced emergency management and security practitioners in Australia with backgrounds from the Police, Military Special Forces, and the Fire & Emergency Services. ERS is able to provide staff in Emergency Response; trained and qualified

ERS VEHICLES

ERS has a fleet of state-of-the-art Rapid Intervention Vehicles equipped with the latest firefighting technology and equipment, hazardous material spill kits, vertical and confined space rescue equipment, defibrillators, breathing apparatus and trauma kits. ERS uses its own fleet of response vehicles and equipment, with sufficient flexibility so as to tailor specifications to suit a particular project, client and region.



Rapid Intervention Vehicles

Capabilities include urban and bush firefighting, road and vertical rescue, and maintaining installed fire safety systems in accordance with the highest standards.

The ERS fleet has recently been upgraded to include several light multi-purpose fire and rescue tenders equipped with Compressed Air Firefighting Systems (CAFS). CAFS is ideally suited to Western Australian conditions with its ability to spray CAFS foam or lay down a visible wet break. It is a highly effective suppressant on bush fires, structural and equipment fires, particularly in non-reticulated water zones. This provides a fast knockdown capability which is highly cost effective and efficient. It is ideal for remote, mining, aerodrome and industrial environments.



Our people have been equipped with the latest in technology



ERS FIRE WATER / FOAM MONITORS



Two skid mounted fire water / foam monitors each capable of producing 940 to 3750 litres per minute at either a 1% or 3% induction rate of foam concentrate at the monitor nozzle with a projecting range of foam solution of up to 76 metres. Both water / foam monitors have hydraulic oscillating mechanisms and can be used in a jet or fog pattern with optimum expansion ratio technologies

ERS GPS DEVICES

ERS also uses off-the shelf GPS devices for both personal, hand held use and for vehicle/asset tracking. This function is supported by 24hr active monitoring, providing a warning and reporting system for remote or isolated workers, and a corresponding response coordination capability.



Key features include:

- Implementation of 'check-in' procedures and immediate follow-up where workers do not report.
- Call-for-help function allowing isolated/remote personnel to ask for contact without activating emergency services.
- SOS function that provides immediate GPS coordinates.
- Active GPS tracking with tracking intervals variable from every 2mins to 30mins.



SECURITY SERVICES

SECURITY SERVICES

ERS provides a broad spectrum of security services in high-risk environments for critical infrastructure facilities and projects across a range of industries. We have grown quickly as our clients seek a client-focused and responsive alternative to the more established industry providers.

The Security Management division of ERS has experienced rapid expansion due to the prohibitive costs associated with the maintenance of internal security departments. ERS provides a comprehensive, practical solution to this dilemma by enabling companies to outsource this function to highly skilled security specialists who can tailor security management to the individual company and their differing operational needs.

ERS' specialist security consultants have practical, hands on experience in both managing and working within such departments as well as providing external counsel and auditing services to them. Partnering with ERS will ensure that security measures are both practical and effective and are a value add proposition for your organisation.



**Where clients require Security Services
separate to Emergency Services,
ERS is able to provide Long Range Patrol
Vehicles (LRPVs) equipped to provide both
security and first response function.**

SECURITY SERVICES

ERS provides discreet and effective advice in all fields of security management, helping businesses develop, document and implement policies, standards, procedures and guidelines.

ASSET PROTECTION

Assisting organisations with complete security reviews of facilities and processes and identified improvements in order to best protect people and assets.

SECURITY PROJECT MANAGEMENT

Providing project management on all security related tasks to ensure the best result for your organisation.

SECURITY MANAGEMENT PLANS

Full audit and review of current procedures, including detailed report of recommended improvements, followed by development of complete Security Management Plan in consultation with your organisation. (Includes maritime and port facilities).



PERSONAL TRAVEL SAFETY

- Travel risk assessments, training and briefings for staff travelling overseas.
- Security Training
Tailored training packages for staff delivered by a Registered Training Organisation, including Firearms, Baton, CPP, Unarmed Combat and defensive driving.
- ERS 24/7 our information, safety and security hotline that provides 24/7 support to our clients and their staff globally.



CONTRACT MANAGEMENT

- Management of current security contracts to ensure efficient and effective use of security already in place.
- Surveillance/Investigations
Qualified and experienced corporate investigators with diverse backgrounds. Skills include Due Diligence, Financial Investigations, Electronic Counter Surveillance Sweeps, Fraud and International Investigation



CLOSE PERSONAL PROTECTION

Discrete and professional Close Personal Protection. Teams have a wide variety of overt and covert protection skills on a truly international scale, working in locations such as United States, Hong Kong, Europe, Japan, Africa and the Middle East.



ERS has its own fleet of vehicles adaptable to the clients' needs



A TEAM OF SECURITY EXPERTS



Dan Wright

Security Operations Manager

Dan Wright is a former soldier and officer of the Australian Army, graduating from the Royal Military College Duntroon in 2004. After serving in the Army for over 10 years, Dan joined the private workforce as a security management professional and has had significant experience in servicing clients in a wide range of industries. At ERS, Dan brings a wealth of experience to our rapidly growing Security Services division.



HEALTH SOLUTIONS

WHY ERS HEALTH SOLUTIONS?

ERS is a global leader in healthcare competencies, provided through our premium suite of Emergency Triage Services (ETS). Through this suite of services, ERS delivers a full range of healthcare and medical solutions across all industry sectors, operating in metropolitan, regional and remote areas. The ERS difference is built on our combined history and expertise in healthcare, with a specialisation in acute, complex emergency medical cases.



Remote Clinical Support Services

ERS Remote Clinical Support Services are achieved by delivering the right level of medical and health advice and guidance, in real time. This provides our clients with piece of mind and the knowledge that any medical emergency is expertly handled... anywhere in the world and at any time.

Vast distances, hostile environments and limited communications and transport links, make the delivery of medical care and evacuations difficult to manage in an effective time frame. This is particularly so for complex,

acute emergency 'life and limb' cases. This type of challenging care requires specialised clinical support delivered remotely to on-site health facilities, or incident scenes. This needs to be underpinned by effective communications with a concurrent ability to inform your management team. The ERS 'proprietary' 24/7 ETS Acute Clinical Hub, is located in Australia. The service provides the necessary technology and expertise essential to lead the management of remote medical emergencies to a standard that your people deserve.

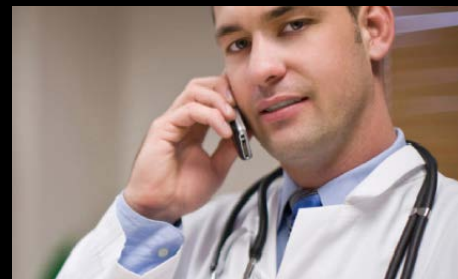


24/7 ETS Acute Clinical Hub (ETS-AC HUB)

Access is through our 1800 number and digital eMedicine switching portal. First response calls are triaged by Emergency Medicine Physicians and supported by advanced medical and nursing professionals.

The ETS-AC HUB has a network of leading medical specialists who can deliver real time engagement with paramedic and nursing staff at remote work sites. The result is a level of support to an injured employee, on client's sites, that could only be matched in established tertiary care facilities.

Access to the ETS-AC HUB delivers far more than emergency competencies to our clients. It delivers a full range of care including remote medical GP consultations, medical certificates, referrals and prescriptions. This is further enhanced by the delivery of remote training and professional development programs for site medical personnel.



Emergency Triage Services (ETS) 1800 – ERS 247

The ERS ETS AC-Hub offer the following 24/7 services:

- Dedicated Call Centre; All Calls triaged by Australian Specialist Emergency Physician(s)
- Dedicated ETS Acute Clinical Hub; Connecting Leading Independent Specialists, Emergency Physicians, Doctors, Nurse Specialists
- Remote Medical Consultations; Medical Certificates, Referrals and Prescriptions
- Independent Medical Evacuation Advice
- Independent Reviews
- Advanced Concierge Services

Ask about ERS's eAcute and Acute² capabilities - services aimed at best practice advice, triaged emergency care, and advanced concierge intervention for your staff, senior executives and their families globally.

Staffing Solutions

ERS offers a highly qualified complement of skilled medical & healthcare staff, deployed across all industry sectors. We provide clients with a range of choices that are developed collaboratively, with consideration given to the task risk profile, legislative and regulatory compliance as well as cost.



Consulting Services

ERS offers a range of professional health consulting services to both public and private sector clients. We aim to provide our clients with services of the highest standard to assist decision making in health investment and management of health resources.



The following is a brief overview of the types of activities our health management consulting includes.

Needs Analysis

An assessment of what health assets you need to deliver a compliant health service to customers or staff in complex health care environments.

Capability assessments

A review of the health services currently in place to determine suitability for the task employed.

Compliance Audits

This service provides a comprehensive assessment of health service compliance against a range of statutory requirements and Australian Standards, as well as industry best practice and corporate governance.

Clinical governance audits

An independent review of your organisations clinical governance framework and its compliance with state health standards and educational qualifications.

Health asset/fleet management planning

It is a requirement under the Australian standards that health equipment has a whole of life management plan. This service is designed to assist your organisation to develop a suitable plan.

Data Collection, analysis and interpretation

Assistance with the design of health data collection, with the aim to produce better business intelligence for your customers.

E-health strategies

The provision of NEHTA compliant e-health advice on the implementation of electronic medical records in Australia for government and corporate clients.

Clinical Incident Investigation

Conducted in accordance with state health department guidelines this service is designed to identify the root-cause of clinical incidents in the workplace and develop corrective actions.



POST INCIDENT REVIEWS

When an emergency or critical event occurs, leaders of organisations are under pressure to perform at their best and make critical and telling decisions. Unfortunately there are numerous examples of how poor crisis leadership in a response to a crisis event, has had an adverse effect on an organisation's reputation and brand. Therefore it is important that you take every opportunity to improve performance in every element of the organisation's response. This is best served by a Post Incident/Crisis Review (PIR) where lessons learned and opportunities are developed in to meaningful and productive outcomes.



At ERS we are specialists in reviewing crisis events that may have interrupted or adversely affected your operations. We can quickly put together a team that matches your profile and risk that can work with your people to identify the lessons learned and map the path forward to continuous improvement. This has the positive effects of building resilience whilst concurrently protecting your brand and reputation.



An ERS Post Incident Review will ensure opportunities are not missed. We undertake the task with the principles of no blame and recognizing the opportunities to improve in a consultative way. This in our experience provides a platform for a shared belief and an investment in the road to improvement by all stakeholders.

After all, if that road is not taken it is not a lesson learnt but an opportunity lost.



HOW CAN ERS ASSIST

Companies need to have an understanding of the environment in which they are working and have a general knowledge of its employees' experiences in such environments. It is just not about knowing what goes on in your company but what goes on in the industry and sector.

If a major incident has occurred or you simply want to test systems for potential crisis events, the ERS team with years of real experience in the emergency services, military and corporate world can assist you through the process of review.

The team we deploy for a PIR has real world experience and will be comprised of crisis and emergency management, business continuity, business resilience, crisis communications, planning, and training expertise. The team will ideally also include technical experts and specialists from areas of concern for the specific event. This can be incorporated from the client's expertise or alternatively ERS can source and supply suitable candidates.



Based upon the objectives and scope of the review, ERS develops specific review questions around each important facet of the incident. Concurrently, another part of the team will undertake a literature and records review to assist with the development of the analysis.

Interviews of key staff and stakeholders are also important. This can be undertaken in a workshop format, through targeted questionnaires or face to face interviews. During interviews everyone involved with the actual response, management, or recovery effort should be provided the opportunity to supply input. However it is not practical to interview everyone, yet it is necessary to ensure an adequate cross-section of those involved with the incident is covered. During the interview process, the team will begin to identify the various pieces of the incident and the timeline of activities.

We use a collaborative and consultative approach



Following the Post Incident Review process, ERS will assemble the information and data into a PIR report which documents the methodology of the review, findings, lessons learned, and recommendations for improvement, and specific changes to existing policies, plans, and procedures.



The report will include:

- An event time line;
- incident cause and recommendations for future correction or prevention;
- prevention, mitigation and response equipment performance and procedures;
- performance of the crisis management plan including strengths and areas of improvement;
- stakeholder reactions, e.g. neighbours, community, executives, government agencies, regulators; and
- media involvement and reaction.

VALUE ADDED SERVICES

Organisations may also need specialist review services to assist in their remediation of a site, the completion of risk analysis survey, or a fire cause analysis and scene investigation. The latter may be very important to insurance recovery and claims reporting.

The added services associated with a post incident review that can be incorporated in to the scope of an assignment include:

- Fire scene analysis;
- Fire investigation;
- Building Safety Analysis;
- Evacuation and site emergency planning arrangements;
- Media and Communications review and advice; and
- Expert witness statements and evidence.



The PIR process provides all organisations with lessons learned from crises which is an opportunity often lost by many. An honest, third-party review, will speak directly to the culture, brand, and future reputation of your organisation.

Consider preparing for the unexpected with Executive Risk Solutions. It is not only about your duty of care, it is the right thing to do.



**It is not only
a duty of care
It is
the right thing to do.**





GLOBAL SAFETY

ERS 24/7

ERS 24/7 is an information, safety and security hotline that provides 24/7 support to our clients and their staff globally.

Powered by iJET, ERS 24/7 along will give you access to over 50 analysts specializing in the provision of bespoke travel advice. It will provide you with information and intelligence for over 180 countries and 400 cities. Our team are experts in safety and security matters and are leading analysts on local, national and regional matters.

The ERS 24/7 crisis line speaks 18 languages and has a simultaneous translation service for over 100 more languages. Our crisis line protocols are designed to ensure we can assist no matter when and why we receive a call.



Under our affordable subscription model, ERS 24/7 provides the following linked components that enable our clients an effective, efficient but integrated approach to safety and security:



- Personal Safety and Awareness Training (PSAT) Program: The PSAT program ensure staff have the basic safety and security skills and a streetwise awareness.

The skills and techniques we teach are relevant from Australia to Zambia

Where there is regular travel to destinations of increased risk our PSAT training provides specific threat and awareness briefings tailored to the conduct of your business.

- Travel Safety Outreach: Many people travel with inadequate preparation. We mitigate the risk associated with unprepared travel by ensuring travellers have the latest information and alerts on their destinations before they travel. Monitoring your travel schedules, we make sure travellers are prepared and know who they can contact in case of emergency or if they simply need advice. We also capture lessons learned by travellers on return.

- Traveller Tracking: ERS 24/7 provides a traveller tracking module that integrates with your travel management system.. We know where all of your travellers are and can account for them back to you. Our aligned intelligence system pushes information to travellers that are relevant to their travel path and location. We will ensure you receive timely information pertinent to your own situation



ERS 24/7 enable you and your staff to call our crisis line 1800 ERS 247 in the event of an incident, emergency or crisis and receive immediate assistance

INTERNATIONAL OPERATIONS



ERS services, specially and collectively, contribute to its clients' success as they measure it throughout their presence internationally, where countries nurturing emerging and frontier markets sit alongside countries affected by internal and transnational conflict.

ERS services converge on safeguarding people, facilities, and assets for companies already operating in difficult countries or considering entry.

CRISIS AND EMERGENCY MANAGEMENT

Relying on first responders locally will exponentially expose a company's personnel to harm, facilities and assets to damage, and operations to disruption, as well as possibly not satisfying a reasonable duty of care.



Applying experience acquired in serving in the military, law enforcement, emergency services, and multinational company security, ERS personnel have implemented crisis and emergency management plans and have reliably managed crises in situation under extreme time constraints within the mining, oil and gas, maritime, aviation, defense, financial, and professional services sectors.

SECURITY SERVICES

Credible threats include insiders, organized criminals, terrorist groups, and aggrieved local inhabitants. Acting unpredictably and emotionally, they can harm people (in situation and during travel), damage facilities and assets, steal information, and disrupt operations.

For its clients, ERS blends personnel, process, and integrated technologies to eliminate unnecessary risk, to control unavoidable risk, and to reduce capital and operational costs.

ERS frames credible threats confronting its clients and, subsequently, identifies vulnerabilities present in facilities, systems, and processes that can be exploited to cause harm, damage, or disruption enabling our clients to invest appropriately in security.

POST INCIDENT REVIEWS AND COUNTRY RISK ASSESSMENTS

Analyzing the causes responsible for previous security incidents, fires, or accidents enables decision-makers to notice relevant dynamics more quickly; to avoid surprises leading to harm, loss, or disruption; and to prepare effectively for a variety of plausible futures. ERS has current operating experience in the following areas: Africa, North America, New York, Los Angeles, Las Vegas, Diavik Canada; Europe, UK, France, Belgium, Switzerland

AN INTERNATIONAL TEAM OF EXPERTS



Tim Curtis

Director International Operations

Tim is responsible for the ERS global operations, outlook, growth & relationships. Tim has over 20 years of management experience as a strategic planner, practitioner & organizational leader including military experience as an officer in the Australian Special Air Service (SAS) Regiment. Tim has spent time as a principal adviser to the Government of Sierra Leone (2001), during the civil war and raised a sensitive & time-critical national counter terrorist capability (2002). Tim has consulted to major resource & services companies on emergency, crisis & risk mitigation & worked on the leadership team in the UN for the Afghanistan Parliamentary Elections (2005). In this capacity Tim led the operational field planning & integration of the functional electoral elements & security actors, which delivered a safe electoral process across 30,000 sites for more than 1 million electoral staff & 14 million voters. Between 2005-2014, Tim worked in Dubai for companies specializing in the provision of operational support to clients in high-risk & volatile environments. He is an influential & sought after thought leader & change agent who specializes in business expansion & growth in emerging markets and sensitive environments.

